

Colour Me Body & Balloon Art – Balloon Styling & Hire

By confirming a booking, the Client agrees to the following terms.

1. Payments & Deposits

- A **non-refundable 50% booking fee** is required upon invoicing to secure your event date and time.
- Bookings are not confirmed until the deposit is received.
- The remaining balance must be paid no later than **2 days prior to the event** via direct transfer unless otherwise agreed in writing.
- Travel, delivery, hire, and access fees (including stairs, long-distance transport from vehicle, restricted access venues, or extended setup time) will be quoted at the time of booking.

Failure to pay by the due date may result in cancellation and release of the booking date to other clients.

2. Cancellations & Postponements

- Booking fees are non-refundable.
- If Colour Me Body & Balloon Art is unable to attend due to unforeseen circumstances, any deposit paid will be refunded.
- Subject to availability, bookings may be postponed **once only** within six (6) months of the original event date. Payments made will be transferred to the new date.

3. Installation & Responsibility

- Once balloon installations have been completed and accepted, responsibility transfers to the Client.
- Colour Me Body & Balloon Art is not liable for damage, deflation, popping, or deterioration due to weather conditions, heat, wind, rain, direct sunlight, venue conditions, or guest interference.
- Outdoor installations are undertaken at the Client's risk. No refunds, replacements or discounts will be provided for environmental damage.
- Access to power must be provided where required for installation.
- The Client is responsible for dismantling and disposing of balloons safely after the event unless pack-down has been pre-arranged.

4. Hire Equipment & Damages

- All hire equipment must be wiped down and cleared of balloons prior to collection unless pack-down service has been booked.
- The Client is responsible for all hire equipment during the hire period.
- Any loss, theft or damage must be reported immediately.
- The Client agrees to pay the full replacement or repair cost of any damaged, lost or stolen items. Payment is due within 24 hours of invoice.

5. Safety

- Balloons can pose a choking hazard. Children must be supervised at all times.
- Broken balloon pieces must be discarded immediately.
- Colour Me Body & Balloon Art is not liable for injuries or damages resulting from misuse of balloons after installation.

6. Intellectual Property

- All designs, styling concepts, photographs, branding, and creative content remain the intellectual property of Colour Me Body & Balloon Art.
- Clients may not reproduce, replicate, or commercially use designs or images without written permission.

7. Privacy

- Personal information collected for bookings will be handled with reasonable care and will not be shared with third parties except where required by law.
- Photographs may be taken for portfolio or promotional purposes unless the Client advises otherwise in writing prior to the event.

8. Website Disclaimer

- While every effort is made to ensure information on this website is accurate, Colour Me Body & Balloon Art makes no guarantees regarding completeness or suitability for individual requirements.
- Use of this website is at the user's own risk.

9. Limitation of Liability

- To the maximum extent permitted by law, Colour Me Body & Balloon Art shall not be liable for indirect, incidental, or consequential damages arising from services provided.

These terms and conditions are governed by the laws of Western Australia.