

# Colour Me Body & Balloon Art – Face Painting Services

By confirming a booking, the client agrees to the following terms and conditions.

## 1. Fees & Payments

- A **non-refundable booking fee of \$50** is required to secure the event date and time. No booking is confirmed until this fee is received.
- The remaining balance is payable on or before the event date. Invoices are issued with a **7-day payment term** unless otherwise agreed in writing.
- A **minimum booking duration of two (2) hours** applies. The minimum fee remains payable regardless of actual service time used.
- Failure to pay by the due date may result in cancellation of the booking without notice, and the time slot may be released to other clients.
- Travel fees and any additional charges (including but not limited to difficult access, stairs, long-distance equipment transport, or early/late setup requirements) will be quoted at the time of booking.
- Accepted payment methods: bank transfer or cash only.

## 2. Client Responsibilities

The client agrees to:

- Nominate a responsible contact person who will be available before and during the event and contactable on the day if required.
- Provide suitable access and a safe working environment measuring a minimum of **1.5m x 1.5m**.
- Ensure the artist is positioned on **flat, stable ground**, free from hazards including slopes, holes, loose gravel, sand, or debris.
- Provide adequate protection from environmental conditions including sun, wind, rain, heat, or cold. For outdoor events, appropriate cover (gazebo, verandah, marquee, or indoor alternative) must be supplied.
- Provide convenient parking reasonably close to the event location for equipment unloading.

If safe and suitable working conditions are not provided, the artist reserves the right to cease or refuse service. In such circumstances, the full contracted fee remains payable.

## 3. Service Capacity & Overtime

Face painting and glitter tattoo services typically accommodate approximately **20–25 guests within a 2-hour booking**, depending on design complexity and guest cooperation.

If services continue beyond the agreed finish time at the client's request, additional time will be charged at the agreed hourly rate (or part thereof).

If the client does not wish to extend service time, it is the client's responsibility to instruct the artist to conclude at the agreed finish time.

## 4. Health & Safety

- Colour Me Body & Balloon Art holds **\$30 million Public Liability Insurance** and a current **Working With Children Check (WWC)**.
- The artist will not paint any person who appears unwell or presents with contagious conditions, including but not limited to: broken skin, rashes, cold sores, conjunctivitis, excessive coughing or sneezing, runny nose, or other visible infections.
- The artist will not paint children under **three (3) years of age**, as this is not recommended and not covered by insurance.
- Only professional-grade cosmetic products compliant with relevant Australian standards are used.
- The client acknowledges that while all reasonable hygiene practices are followed, the artist is not liable for allergic reactions where no prior disclosure of allergies or sensitivities has been made.

## 5. Bouncy Castles & Water Activities

- The client is responsible for checking any venue or bouncy castle provider policies regarding face paint.
- Face paint is not waterproof and may run due to sweat or water exposure.
- Face painting is not suitable for pool or water-based events unless otherwise agreed in advance.

## 6. Damage to Equipment

- The client is responsible for ensuring that guests behave in a respectful and orderly manner.
- The client agrees to accept responsibility for any loss of or damage to equipment, materials, or property belonging to Colour Me Body & Balloon Art caused by guests during the event (excluding fair wear and tear).
- Costs for repair or replacement may be invoiced to the client.

## 7. Behaviour & Right to Refuse Service

The artist reserves the right to refuse or cease service at any time if subjected to unsafe, inappropriate, aggressive, abusive, or unlawful behaviour from guests or event attendees.

In such circumstances, the full contracted fee remains payable and no refund will be issued.

## 8. Cancellations & Weather

- A minimum of **48 hours' notice** is required for cancellations or rescheduling requests.
- The booking fee is non-refundable. With at least 48 hours' notice, the booking fee may be transferred to a future date (subject to availability).
- If Colour Me cancels due to unforeseen circumstances, any booking fee paid will be refunded.

- For outdoor events, the client is responsible for providing a suitable alternative sheltered location in the event of unsuitable weather conditions.
- If the artist attends the venue and suitable conditions are not provided, the full contracted fee remains payable.

## **9. Privacy**

- Photographs may be taken for portfolio or promotional purposes. Permission will be obtained from parents or individuals prior to public use.
- Personal information collected for booking purposes will be handled with reasonable care and will not be disclosed to third parties except where required by law.